



RETURN FORM

Return Process

1. Contact us at orders@vamp.gr for the request of your return.
2. You will receive an email with the courier's contact information. Please note, the return fee is 9€ with the suggested courier. Otherwise, you can proceed with a courier of your choice.
3. Arrange with the courier the pick up of your return.
4. Send your item to the address: Vamp SA, K. Oikonomou 5, 546 27, Thessaloniki, Greece.
5. As soon as we receive your parcel, you will be refunded. The courier return fee will be deducted from the total amount.
6. If you wish for an exchange, you will need to place a new order.

Please fill in the requested information below:

Full Name

Order Number

Which products would you like to return?

| Article | Color | Size | Reason for Return <small>(Please pick a number from below)</small> |
|---------|-------|------|---|
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1) I received a wrong/faulty item

2) Bad fitting

3) Too big/too small

4) Not what I expected

5) Other (Please describe)

Useful Information

- Underwear cannot be returned due to hygiene reasons (slip, boxer, vest).
- Items must be returned unused with all tags and labels still attached. Returns that do not meet our policy will be sent back to you.
- You can return your items within 14 days from the day you received your package.
- The courier return fee is 9€ and it will be deducted from the total amount of your refund.
- In case of return of a faulty product, there won't be charged a courier return fee.

Thank you!
#DareToDream

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